

We are continuously working to improve our service to our customers and to make our products available to a wider audience. We would appreciate it if you would let us know what you think of our service in providing an alternative format for your publication.

1. Which of our services have you used on this occasion? (Drop down menu if using web)

Large Print Text Only  DVD with Subtitles

DVD with Translation  Audio

Braille

Other (please give details) .....

2. How satisfied are you with the service that you have received on this occasion?

Very  Satisfied  OK  Unsatisfied  Very   
Satisfied Unsatisfied

3. How likely are you to use this service again?

Very  Likely  OK  Unlikely  Very   
Likely Unlikely

4. Are there any ways in which you feel that we could improve our service in this area?

Add Text Box if using web

Thank you for your assistance.

Please send your response to: Lucy Faulkner, Ethics and Sports Equity Manager, The FA, 25 Soho Square, London W1D 4FA.

To send your response, please click the Submit button